



November 13, 2006

Public Relations Department

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Henry Ford Medical Group

Henry Ford Hospital and Health Network

Henry Ford Hospital
Henry Ford Medical Centers
Henry Ford Behavioral Health
Kingswood Hospital
Maplegrove Center

Community Hospitals

Henry Ford Bi-County Hospital
Henry Ford Wyandotte Hospital

Health Insurance

Health Alliance Plan
Alliance Health & Life
Preferred Health Plan

Community Care Services

Center for Senior Independence
Dialysis
Home Health Care
Hospice
HealthCore
Nursing Homes
Harper Woods
Roseville
Occupational Health
OptimEyes
Pharmacy Services

Centers of Excellence

Heart and Vascular Institute
Josephine Ford Cancer Center
Neuroscience Institute
Hermelin Brain Tumor Center
Orthopaedics & Sports Medicine
Transplant Institute
Vattikuti Urology Institute

Joint Ventures

Bon Secours Cottage
Health Services
St. Joseph Mercy of Macomb

www.henryford.com

Business Excellence Awards Committee
c/o Windsor & District Chamber of Commerce,
2575 Ouellette Place
Windsor, Ontario, N8X 1L9

To Whom It May Concern –

In January 2006, Henry Ford Health System embarked on a partnership with Ms. Kelly Meloche of International Health Care Providers Inc. (IHP) to assist Canadian citizens with their health care options in the United States. Since the inception of this partnership, Ms. Meloche has helped numerous people find the care they need to preserve their health and quality of life.

At Henry Ford Health System, our mission is to put “Each Patient First”. In our dealings with Ms. Meloche over this past year, it is very evident that her sole purpose is to do the right thing for her clients. She truly cares about those she helps and goes above and beyond her role to ensure that all her clients receive the best possible care. For this reason, we felt so strongly about partnering with her in our shared mission to put each patient first.

Due to her innovation in creating a new global business in Windsor, and because of her exceptional customer service, we strongly support IHP’s nomination to win the Windsor & District Chamber of Commerce 2007 International Business Award.

Sincerely,

Sheila M. Acker
Director of Marketing
Henry Ford Health System